

CHC52021 DIPLOMA OF COMMUNITY SERVICES

ABOUT THE COURSE

This qualification reflects the role of community services workers involved in the delivery, management and coordination of person-centered services to individuals, groups, and communities. At this level, workers have specialized skills in community services and work autonomously within their scope of practice under broad directions from senior management. Workers support people to make change in their lives to improve personal and social wellbeing.

COURSE REQUIREMENTS

DOMESTIC STUDENTS

Training and assessments are conducted in English. A pre training intake interview will be conducted and each learner will undertake a Language, Literacy and Numeracy Assessment.

There are no pre-requisites or any other training package entry requirement to enrol in this course.

INTERNATIONAL STUDENTS

English requirements:

- Must have an IELTS score of 6.0 or
- Must have a TOEFL iBT score of 64 or
- Must have a PTE Academic score of 50 or
- Must have a Cambridge English Advanced (CAE) score of 169 or
- Must have an OET score of at least B for each component
- Must be 18 Years or older
- Completed Australian year 12 or equivalent

DURATION

- Domestic: 52 weeks
- International: 52 weeks

Note: We create tailored programs for workplaces, which may include intensive workshops, after-hours sessions, and a variety of other customized study options based on consultations with the workplace. For more details, please visit the link- [LinkedIn/ETEA](#)

Please see over for Units of Study



TRAINING DELIVERY

- Classroom delivery: Face to face training and Practical Placement.
- Please note that the assessment methods for this course includes Theory component and mandatory practical placement component of 200 hours. You must complete placement hours to be able to achieve the competency in the units and successfully complete the course
- Virtual Classroom Delivery: Theory delivery via zoom & Face to Face practicals as required in the qualification

CONTACT US

VICTORIA

113 Burgundy St
Heidelberg, 3084

Phone:
+61 3 9450 0500

Domestic: 13 13 89

NEW SOUTH WALES

21 Argyle Street
Paramatta, 2150

Phone:
+61 2 9260 0400

Domestic: 13 13 89

SOUTH AUSTRALIA

Level 2, 50 Grenfell St
Adelaide, 5000

Phone:
+61 8 8150 9500

Domestic: 13 13 89

WESTERN AUSTRALIA

4/ 78 – 84 Catalano Cct
Canning Vale, 6155

Phone:
+61 8 6350 9400

Domestic: 13 13 89

UNITS OF STUDY

Students will need to complete **20 Units** of Competency, consisting of **12 Core** and **8 Elective** units;

(NB: Elective units will be selected for delivery by ETEA and are subject to change to meet client and industry requirements)

CORE	
CHCCCS004	Assess co-existing needs
CHCCCS007	Develop and implement service programs
CHCCCS019	Recognise and respond to crisis situations
CHCCSM013	Facilitate and review case management
CHCDEV005	Analyse impacts of sociological factors on people in community work and services
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV001	Work with diverse people
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWS003	Maintain work health and safety
ELECTIVES	
CHCCSM009	Facilitate goal directed planning
CHCCSM010	Implement case management practice
CHCMHS007	Work effectively in trauma-informed care
CHCCSM015	Undertake case management in a child protection framework
CHCMHS013	Implement trauma informed care
CHCPRT025	Identify and report children and young people at risk
CHCPRT027	Work collaboratively to maintain an environment safe for children and young people
CHCCSL001	Establish and confirm the counselling relationship

RECOGNITION OF PRIOR LEARNING AND/OR CREDIT TRANSFER

You can apply to recognise your prior learning, work experience and course work towards this qualification. Detailed information is available on the ETEA website www.etea.edu.au

FURTHER INFORMATION

For further information, including student pre-engagement information, entry requirements, course duration, assessment methods, how to enrol, RPL, Credit Transfer, pathways etc. please visit our website at www.etea.edu.au

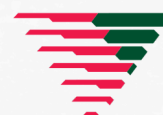
GOVERNMENT FUNDING

You may be able to access government funding if you meet the eligibility criteria. To check if you are eligible visit www.etea.edu.au

FURTHER INFORMATION

Visit our website or contact your closest office for further information.

www.etea.edu.au



NATIONALLY RECOGNISED
TRAINING