

CHC52021 DIPLOMA OF COMMUNITY SERVICES

ABOUT THE COURSE

This qualification reflects the role of community services workers involved in the delivery, management and coordination of person-centered services to individuals, groups, and communities. At this level, workers have specialized skills in community services and work autonomously within their scope of practice under broad directions from senior management. Workers support people to make change in their lives to improve personal and social wellbeing.

COURSE REQUIREMENTS

DOMESTIC STUDENTS

Training and assessments are conducted in English. A pre training intake interview will be conducted and each learner will undertake a Language, Literacy and Numeracy Assessment.

There are no pre-requisites or any other training package entry requirement to enrol in this course.

INTERNATIONAL STUDENTS

English requirements:

- Must have an IELTS score of 6.0 or
- Must have a TOEFL iBT score of 64 or
- Must have a PTE Academic score of 50 or
- Must have a Cambridge English Advanced (CAE) score of 169 or
- Must have an OET score of at least B for each component
- Must be 18 Years or older
- Completed Australian year 12 or equivalent

DURATION

- Domestic: 52 weeks
- International: 52 weeks

Note: We create tailored programs for workplaces, which may include intensive workshops, after-hours sessions, and a variety of other customized study options based on consultations with the workplace. For more details, please visit the link- [LinkedIn/ETEA](#)

Please see over for Units of Study



TRAINING DELIVERY

- Classroom delivery: Face to face training and Practical Placement.
- Please note that the assessment methods for this course includes Theory component and mandatory practical placement component of 200 hours. You must complete placement hours to be able to achieve the competency in the units and successfully complete the course
- Virtual Classroom Delivery: Theory delivery via zoom & Face to Face practicals as required in the qualification

CONTACT US

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UNITS OF STUDY

Students will need to complete **20 Units** of Competency, consisting of **12 Core** and **8 Elective** units;

(NB: Elective units will be selected for delivery by ETEA and are subject to change to meet client and industry requirements)

| CORE | |
|-----------|--|
| CHCCCS004 | Assess co-existing needs |
| CHCCCS007 | Develop and implement service programs |
| CHCCCS019 | Recognise and respond to crisis situations |
| CHCCSM013 | Facilitate and review case management |
| CHCDEV005 | Analyse impacts of sociological factors on people in community work and services |
| CHCDFV001 | Recognise and respond appropriately to domestic and family violence |
| CHCDIV001 | Work with diverse people |
| CHCDIV002 | Promote Aboriginal and/or Torres Strait Islander cultural safety |
| CHCLEG003 | Manage legal and ethical compliance |
| CHCMGT005 | Facilitate workplace debriefing and support processes |
| CHCPRP003 | Reflect on and improve own professional practice |
| HLTWS003 | Maintain work health and safety |
| ELECTIVES | |
| CHCCSM009 | Facilitate goal directed planning |
| CHCCSM010 | Implement case management practice |
| CHCMHS007 | Work effectively in trauma-informed care |
| CHCCSM015 | Undertake case management in a child protection framework |
| CHCMHS013 | Implement trauma informed care |
| CHCPRT025 | Identify and report children and young people at risk |
| CHCPRT027 | Work collaboratively to maintain an environment safe for children and young people |
| CHCCSL001 | Establish and confirm the counselling relationship |

RECOGNITION OF PRIOR LEARNING AND/OR CREDIT TRANSFER

You can apply to recognise your prior learning, work experience and course work towards this qualification. Detailed information is available on the ETEA website www.etea.edu.au

FURTHER INFORMATION

For further information, including student pre-engagement information, entry requirements, course duration, assessment methods, how to enrol, RPL, Credit Transfer, pathways etc. please visit our website at www.etea.edu.au

GOVERNMENT FUNDING

You may be able to access government funding if you meet the eligibility criteria. To check if you are eligible visit www.etea.edu.au



FURTHER INFORMATION
Visit our website or contact your closest office for further information.
www.etea.edu.au

